

Summary of Conservation Efforts in Clovis, NM:

In 2018, EPCOR Water New Mexico:

- Offered a residential interior retrofit kit free to all customers. 16 kits were sent. This program is ongoing.
- Offered a residential water audit kit free to all customers. 13 kits were sent. This program is ongoing.
- Continued to include conservation messaging with customer billing. This program is ongoing.
- Presented the “H2O Magic Show” at 8 Clovis-area elementary schools, reaching ~ 2,886 students and teachers.
- Offered rebates for installation of low-flow toilets, low-flow washers, and conversion of turf to low water-use landscaping.
 - a) In 2018, we gave rebates for: 63 low-flow toilets, (63 @ 10,000 gal/yr. = 630,000 gal.)
 - b) 9 low-flow clothes washers (9 @ 5,764 gal/yr. = 51,876 gal/yr.)
 - c) 23 landscape rebates for conversion of ~15,000 square feet of turf to low water use. (15,000 sq ft @ 55 gal/sq ft = 825,000 gal/yr.)
 - d) Total rebate program savings = 1,506,876 gallons per year.

Applications are available at office and online.

Order Conservation Kit- Email: conservation@epcor.com Call: 1-800-383-0834 Include: Name, Address, Phone# and EPCOR account #

Washers: Must be Tier 2 or 3 on the CEE (Consortium for Energy Efficiency) Qualifying Product List. Rebate up to \$150.00 of the purchase price.

Toilets: old toilet must use more than 1.6 gallons and made before 1995, new toilet must use 1.6 gallons or less, home must be built before 1995. Up to \$150.00 residential and \$90.00 commercial per toilet.

Landscape: Residential areas must be between 500 and 2,000 square feet, non-residential must be between 500 and 12,500 square feet, turf must be replaced with ground cover such as gravel or desert landscaping (bare ground not permitted), rebate of \$0.40 per square foot, applications must include before and after photos.

All Rebates: Must have active EPCOR account, rebates will be in form of credit on your account.

Retrofit Kits include:

- Low flow bathroom aerators.
- Low flow kitchen aerator.
- Low flow showerhead.
- Low flow outdoor hose nozzle.
- Plumber's tape.
- Landscape watering card.
- Letter/instructions.

Audit Kits include:

- Toilet dye tablets.
- Drip gauge.
- Meter flow bag.
- Conservation tip wheel.
- Landscape watering card.
- Letter/instructions.

Watering Schedule:

- Odd- Tuesday, Thursday, Saturday
- Even- Wednesday, Friday, Sunday
- No watering on Monday
- Water early morning or late evening
- Avoid watering lawn when it's windy

Conservation Tips: [epcor.com/Learn & Explore/Efficiency & Conservation](http://epcor.com/Learn%20&%20Explore/Efficiency%20&%20Conservation)

TOILET REBATE APPLICATION - RESIDENTIAL

QUESTIONS? 575-763-5538

Drop off at: EPCOR
1005 N Norris Street
Clovis, NM 88101

or mail the application to: EPCOR
PO BOX 430
Clovis, NM 88102-0430



PLEASE DO NOT MAIL WITH PAYMENT

Please use separate application for each EPCOR account. Attach original receipt (make copy for your records)

Customer Name / Account Holder (Please Print)			Year Home Was Built (must be prior to 1995 to be eligible)	
Property Address (location of water service)	Number	Street	City	Zip
Phone Number	Home		Work	
EPCOR Account Number				
Place of Purchase (ORIGINAL RECEIPT MUST BE ATTACHED)			Date of Purchase	
Number of Toilets			Date of Installation	
Property Owner (if different from customer)				
Property Owner Address (if different from customer)	Number	Street	City	Zip

EPCOR is offering the Toilet Rebate Program for residential Clovis customers to reduce the amount of water used by its customers. By replacing an existing high water-use toilet with a new ultra-low-flow model not exceeding 1.6 gallons per flush, a rebate of up to \$150 of the purchase price (including wax ring, toilet seat, mounting hardware, and assistance by a licensed plumber) will be provided for each toilet replaced. The intent of this program is to provide incentive to change existing fixtures to new ones so that water can be saved.

INSTRUCTIONS

Fill out application and submit to address above. If installing more than 4 toilets the application must be submitted prior to installation/purchase of toilets to determine eligibility. Please use separate applications for each EPCOR account.

All rebates provided will be on a first-come, first-served basis, subject to availability of funds. This program may be changed or discontinued without prior notice. Incomplete applications will not be processed. Toilets must be installed at service address. Original/replaced toilet must have been manufactured prior to 1995 and must use more than 1.6 gallons per flush. Only new toilets qualify. Once the new toilet is installed the old toilet must be disabled and properly disposed of. EPCOR does not warrant, endorse, or assume liability for the quality or performance of the product purchased. Additionally EPCOR may require an inspection of property by an authorized representative prior to approval of rebate and/or after processing the rebate application for up to one year. It is the responsibility of the owner to insure proper installation. EPCOR recommends that the installation be performed by a qualified plumber and sewer line(s) to be cleaned at the time of the installation, if they have not been cleaned within the previous 12 months.

By signing below, I swear that the above information is true and correct. In the event that EPCOR requires an inspection of the property, I authorize the EPCOR employee to do so.

X	_____	_____
Signature of Customer / Account Holder		Date
X	_____	_____
Signature of Property Owner (if different from customer)		Date

DO NOT WRITE BELOW THIS LINE - EPCOR USE ONLY

Verified By	_____	_____
		Date

Make & Model of ultra-low-flow toilet

Application is:

Approved

Denied

30936-I-0183 - Residential

TOILET REBATE APPLICATION – NON-RESIDENTIAL

QUESTIONS? 575-763-5538

Drop off at: EPCOR
1005 N Norris Street
Clovis, NM 88101

or mail the application to: EPCOR
PO BOX 430
Clovis, NM 88102-0430



PLEASE DO NOT MAIL WITH PAYMENT

EPCOR is offering the Toilet Rebate Program for non-residential Clovis customers to reduce the amount of water used by its customers. By replacing an existing high water-use toilet with a new ultra-low-flow model not exceeding 1.6 gallons per flush, a rebate of up to \$90 of the purchase price (including wax ring, toilet seat, mounting hardware, and assistance by a licensed plumber) will be provided for each toilet replaced. The intent of this program is to provide incentive to change existing fixtures to new ones so that water can be saved.

INSTRUCTIONS

Fill out application and submit to address above. If installing more than 4 toilets the application must be submitted prior to installation/purchase of toilets to determine eligibility. Please use separate applications for each EPCOR account.

All rebates provided will be on a first-come, first-served basis, subject to availability of funds. This program may be changed or discontinued without prior notice. Incomplete applications will not be processed. Toilets must be installed at service address. Original/replaced toilet must have been manufactured prior to 1995 and must use more than 1.6 gallons per flush. Only new toilets qualify. Once the new toilet is installed the old toilet must be disabled and properly disposed of. EPCOR does not warrant, endorse, or assume liability for the quality or performance of the product purchased. Additionally EPCOR may require an inspection of property by an authorized representative prior to approval of rebate and/or after processing the rebate application for up to one year. It is the responsibility of the owner to insure proper installation. EPCOR recommends that the installation be performed by a qualified plumber and sewer line(s) to be cleaned at the time of the installation, if they have not been cleaned within the previous 12 months.

Please use separate application for each EPCOR Account. Attach original receipt (make copy for your records)

Customer Name / Account Holder (Please Print) _____ Year Building Was Built (must be prior to 1995 to be eligible) _____

Property Address (location of water service) _____ Number _____ Street _____ City _____ Zip _____

Phone Number _____ Home _____ Work _____

EPCOR Account Number _____ Number of toilets (If greater than 4 toilets submit application prior to installation of toilets) _____

Place of Purchase (ORIGINAL RECEIPT MUST BE ATTACHED) _____ Date of Purchase _____ Date of Installation _____

If application is for greater than 4 toilets please describe where toilets are to be installed. If more space for the description is needed please attach an additional sheet.

By signing below I swear that the above information is true and correct. Should EPCOR require an inspection of the property I authorize them to do so.

X _____ Date _____
Signature of Customer / Account Holder

DO NOT WRITE BELOW THIS LINE – EPCOR USE ONLY

Verified By _____ Date _____

Make & Model of ultra-low-flow toilet _____

Application is:

Approved

Denied

30936-1-0180 – Non-Residential

CLOTHES WASHER REBATE APPLICATION – RESIDENTIAL

QUESTIONS? 575-763-5538

Drop off at: EPCOR
1005 N Norris Street
Clovis, NM 88101

or mail the application to: EPCOR
PO BOX 430
Clovis, NM 88102-0430



PLEASE DO NOT MAIL WITH PAYMENT

Attach original clothes washer purchase receipt (make a copy of your receipt and keep for your records).

Customer Name / Account Holder (Please Print)

Property Address (location of water service) Number Street City Zip

Phone Number Home Work

EPCOR Account Number

Place of Purchase (ORIGINAL RECEIPT MUST BE ATTACHED) Date of Purchase

Date of Installation Make and Model of Washer (Washer MUST be listed as Tier 2 or 3 on the CEE Clothes Washer Qualifying List) Purchase Price

Property Owner (if different from customer)

Property Owner Address (if different from customer) Number Street City Zip

EPCOR is offering the Clothes Washer Rebate Program to single family homes to reduce the amount of water used by its customers. By **purchasing and using a high-efficiency Clothes Washer, a rebate of up to \$150 of the purchase price will be provided for one clothes washer per account.** Not all clothes washer models qualify for the rebate. Clothes washer must be listed as Tier 2 or 3 on the CEE Clothes Washer Qualifying Product List. Check online at <http://www.cee1.org/resid/seha/rwsh/rwsh-prod.pdf> or with EPCOR at the number above for a list of qualifying products. Rebate will be issued as a credit on your EPCOR account and may take up to 90 days or longer to appear on your bill. It is the responsibility of the owner to insure proper installation.

NOTE: All rebates provided will be on a first-come, first-served basis, subject to availability of annual funds. This program may be changed or discontinued without prior notice. Incomplete applications will not be processed. Clothes washer must be installed at water service address. EPCOR does not warrant, endorse or assume liability for the quality or performance of the product purchased. Additionally EPCOR may require an inspection of property by an authorized representative prior to approval of rebate and/or after processing the rebate application for up to one year.

By signing below, I swear that the above information is true and correct. In the event that EPCOR requires an inspection of the property, I authorize the EPCOR employee to do so.

X

Signature of Customer / Account Holder

Date

X

Signature of Property Owner (if different from customer)

Date

DO NOT WRITE BELOW THIS LINE – EPCOR USE ONLY

Verified By

Date

Make & Model of High-Efficiency Clothes Washer

Application is:

Approved

Denied

30936-I-0181 – Residential

LANDSCAPE REBATE APPLICATION – RESIDENTIAL

QUESTIONS? 575-763-5538

Drop off at: EPCOR
1005 N Norris Street
Clovis, NM 88101

or mail the application to: EPCOR
PO BOX 430
Clovis, NM 88102-0430



PLEASE DO NOT MAIL WITH PAYMENT

EPCOR is offering landscape rebates of \$0.40 per square foot to those who wish to remove high water-use turf (grass lawn). Turfed areas between 500 square feet and 2,000 square feet are eligible for the rebate. Areas where turf has been removed must be replaced with desert landscaping, gravel or other groundcover – bare ground is not allowed. All plants installed must be low water-use plants and be listed as "Low" or "Low+" water use in the "The Complete How To Guide to Xeriscape." This guide can be found at <http://www.ose.state.nm.us/water-info/conservation/Albq-brochures/hlx-lo-res.pdf> or at the local EPCOR office. **Applicants are encouraged to use good xeriscaping principals.** Applicant must be the property owner or have the written permission of the property owner. Rebates are only for EPCOR account holders and who use EPCOR to water their turf. This program is designed to encourage customers to permanently reduce outdoor water use. Applicants whose applications are approved must keep low water-use landscaping for as long as applicant continues to own or reside at that address, **whichever is longer. Rebates are issued on a first-come, first-served basis and funds are limited. This program may be changed or discontinued without prior notice.**

INSTRUCTIONS

1. Submit completed application with pictures, site plan and measurements of turfed area.
2. Allow 2-3 weeks for EPCOR to contact you to schedule a preliminary site inspection before starting work to determine eligibility.
3. **After obtaining confirmation of eligibility from EPCOR, proceed with landscape renovation. Turf removal must be completed within 4 months of EPCOR approval.**
4. **Contact EPCOR at 575-763-5538 and press "0" to schedule a final inspection.**
5. Provide EPCOR with post-renovation pictures.

Customer Name / Account Holder (Please Print)

Property Address (location of water service) Number Street City Zip

Phone Number Home Work

EPCOR Account Number

I have read and agree to comply with all rebate program requirements.

X _____ Date
Signature of Customer / Account Holder

X _____ Date
Signature of Property Owner (if different from customer)

DO NOT WRITE BELOW THIS LINE – EPCOR USE ONLY

_____	_____	_____
Turf Measurement Sq Ft	Date Application Received	By
_____	_____	_____
	Date Application Approved	By
_____	_____	_____
Approved or Denied	Date of Preliminary Site Inspection	By
_____	_____	_____
	Date of Final Inspection	By
_____	_____	_____
	Date Credit Applied	By

LANDSCAPE REBATE APPLICATION – NON-RESIDENTIAL

QUESTIONS? 575-763-5538

Drop off at: EPCOR
1005 N Norris Street
Clovis, NM 88101

or mail the application to: EPCOR
PO BOX 430
Clovis, NM 88102-0430



PLEASE DO NOT MAIL WITH PAYMENT

EPCOR is offering landscape rebates of \$0.40 per square foot to those who wish to remove high water-use turf (grass lawn). Turfed areas between 500 square feet and 12,500 square feet are eligible for the rebate. Areas where turf has been removed must be replaced with desert landscaping, gravel or other groundcover – bare ground is not allowed. All plants installed must be low water-use plants and be listed as "Low" or "Low+" water use in the "The Complete HowTo Guide to Xeriscape." This guide can be found at <http://www.ose.state.nm.us/water-info/conservation/Albq-brochures/htx-lo-res.pdf> or at the local EPCOR office. Applicants are encouraged to use good xeriscaping principals. Applicant must be the property owner or have the written permission of the property owner. Rebates are only for EPCOR account holders and who use EPCOR to water their turf. This program is designed to encourage customers to permanently reduce outdoor water use. Applicants whose applications are approved must keep low water-use landscaping for as long as applicant continues to own or reside at that address, whichever is longer. Rebates are issued on a first-come, first-served basis and funds are limited. This program may be changed or discontinued without prior notice.

INSTRUCTIONS

1. Submit completed application with pictures, site plan and measurements of turfed area.
2. Allow 2-3 weeks for EPCOR to contact you to schedule a preliminary site inspection before starting work to determine eligibility.
3. After obtaining confirmation of eligibility from EPCOR, proceed with landscape renovation. Turf removal must be completed within 4 months of EPCOR approval.
4. Contact EPCOR at 575-763-5538 and press "0" to schedule a final inspection.
5. Provide EPCOR with post-renovation pictures.

Customer Name / Account Holder (Please Print)

Property Address (location of water service) Number Street City Zip

Phone Number Home Work

EPCOR Account Number

I have read and agree to comply with all rebate program requirements.

X

Signature of Customer / Account Holder

Date

X

Signature of Property Owner (if different from customer)

Date

DO NOT WRITE BELOW THIS LINE – EPCOR USE ONLY

_____	_____	_____
Turf Measurement Sq Ft	Date Application Received	By
_____	_____	_____
	Date Application Approved	By
_____	_____	_____
Approved or Denied	Date of Preliminary Site Inspection	By
_____	_____	_____
	Date of Final Inspection	By
_____	_____	_____
	Date Credit Applied	By